



Pacific Knowledge Systems

New Features in RippleDown: Version 7.1

This document focuses on New Features in RippleDown.

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Knowledge Builder

Below is a list of what is new in the Knowledge Builder for the latest release of RippleDown®.

Condition Table Attribute

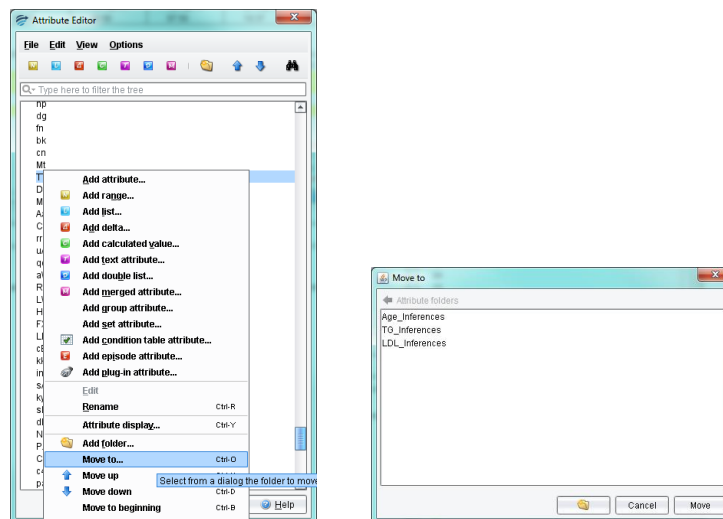
There is now an additional derived attribute that can be configured called a “Condition Table Attribute”. Condition table attributes are used when a single true/false evaluation is needed when considering several lists of conditions. See the help topic – [Condition Table Attributes](#) for more information.

Episode Attribute – At least one condition is true

There is now an additional option when configuring an Episode attribute. When defining the episode attribute, you can now select either “All conditions are true” or “At least one condition is true”. This enables the use of an “OR” command between the defined conditions along with the original “AND”.

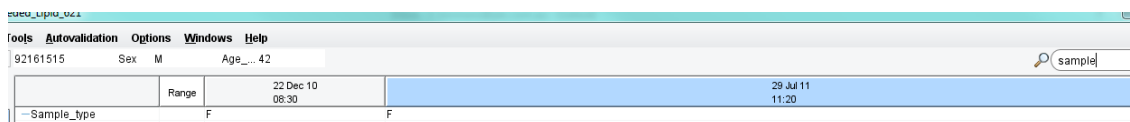
Move to Folder option

The Attribute Editor now has a menu option to move a selected attribute directly to a folder. You can also create a folder using this option and add the selected attribute all in the one process.



Case View Filter

There is now a new way to filter and search for a desired attribute or result in the case view. In the top right hand side of the screen is an additional filter box that will filter the case view with the characters that are entered, and only show the attribute names and results that match the entered criteria.



New Syntax

Below is a list of new syntax that is available in the Knowledge Builder for the latest release of RippleDown®.

New Syntax – “contains only high (low, normal) values”

You can now create an expression for a Set Attribute detects cases in which every attribute in a set has high, low or normal values. See the Help topic – [contains only high \(low, normal\) values](#) for more information.

New Syntax – “contains only values within ... percent of normal”

You can now create an expression for a Set Attribute detects cases in which every attribute in a set has a normal value, to within some percentage tolerance. See the Help topic – [contains only values within ... percent of normal](#) for more information.

Report Validator

Below is a list of what is new in the Report Validator for the latest release of RippleDown®.

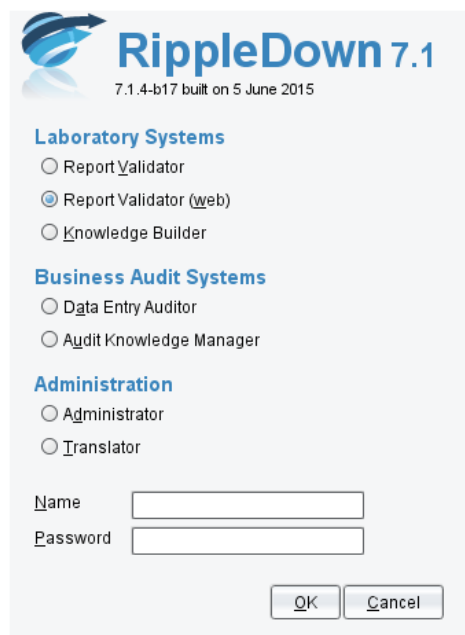
Web Validator

PKS have launched Web Validator – a new web-based version of Expert Validator.

This new tool provides validators with greater access to the information they need, and flexibility in the way they work. Validators will now be able to easily access all of their queues through a more intuitive user interface, remotely.

It will also deliver greater time savings for the IT department by reducing the need for software maintenance.

Please refer to the “RippleDown Web Validator” guide for more information.

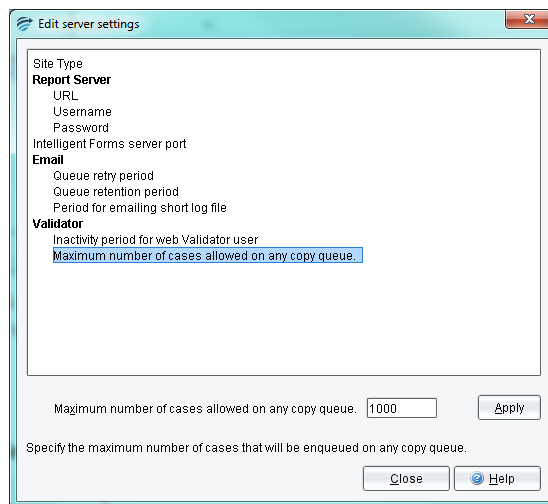


Administrator

Below is a list of what is new in the Administrator of the latest release of RippleDown®.

Limiting the number of cases in a copy queue

There is now an Administrator setting to set the maximum number of cases that can be queued to any copy queue. The default value is 1,000 cases.



Setting the number of Days to keep Archived cases

The way to configure the amount of cases stored in the Archive case list has been modified. You can now only set the number of days to keep the archive cases instead of the number of cases. This has dramatically improved the amount of time the housekeeping takes each day.

