



Pacific Knowledge Systems

Installation Guide for RippleDown

This document focuses on the installation of RippleDown.

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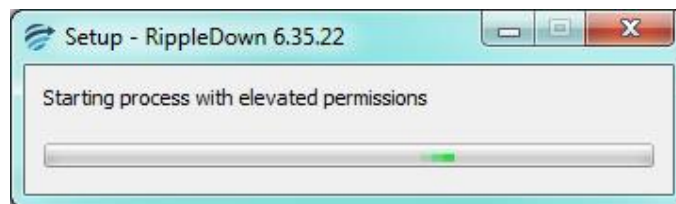
RippleDown Installations

There are three types of installations: New Server installation, Upgrade of an existing installation, and a client installation. The process to perform these installations are listed below.

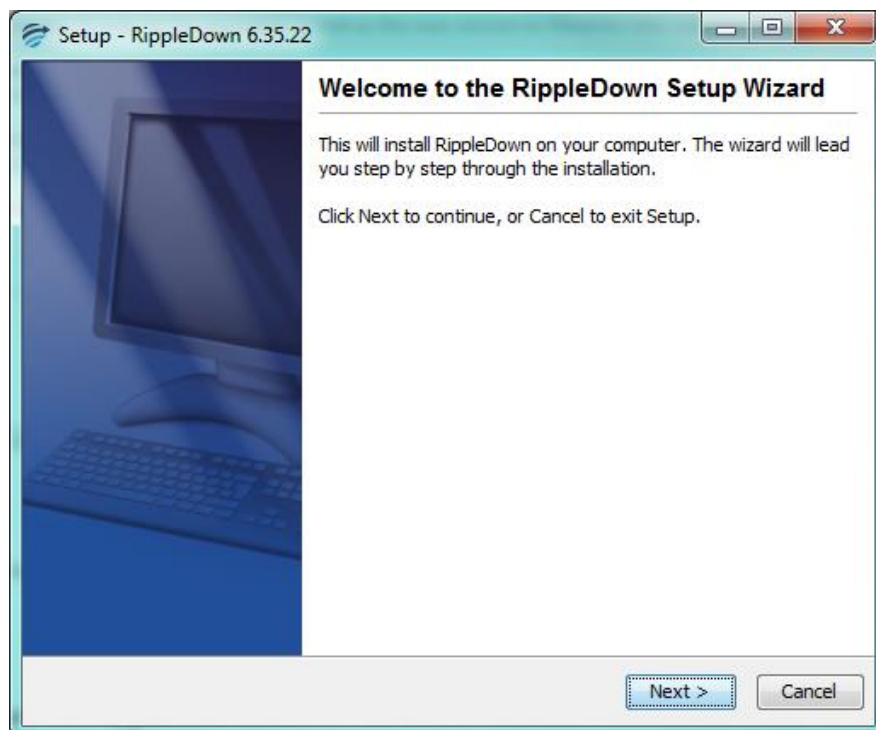
New Server Installation

To perform a new Server installation of RippleDown, please follow the below steps.

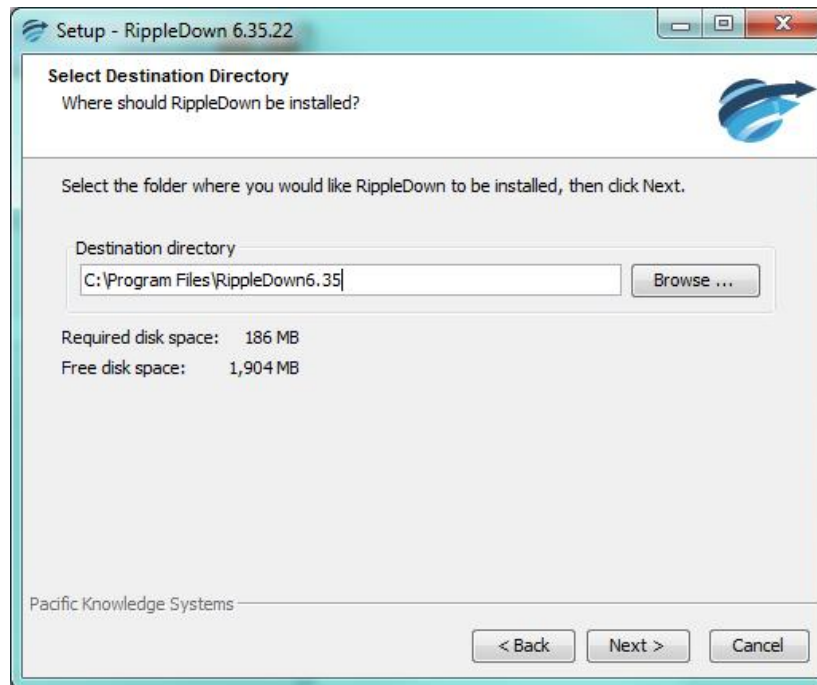
1. Double click on RippleDown Installation File. For example RippleDownServer_windows-x64_6_xx_xx_prod



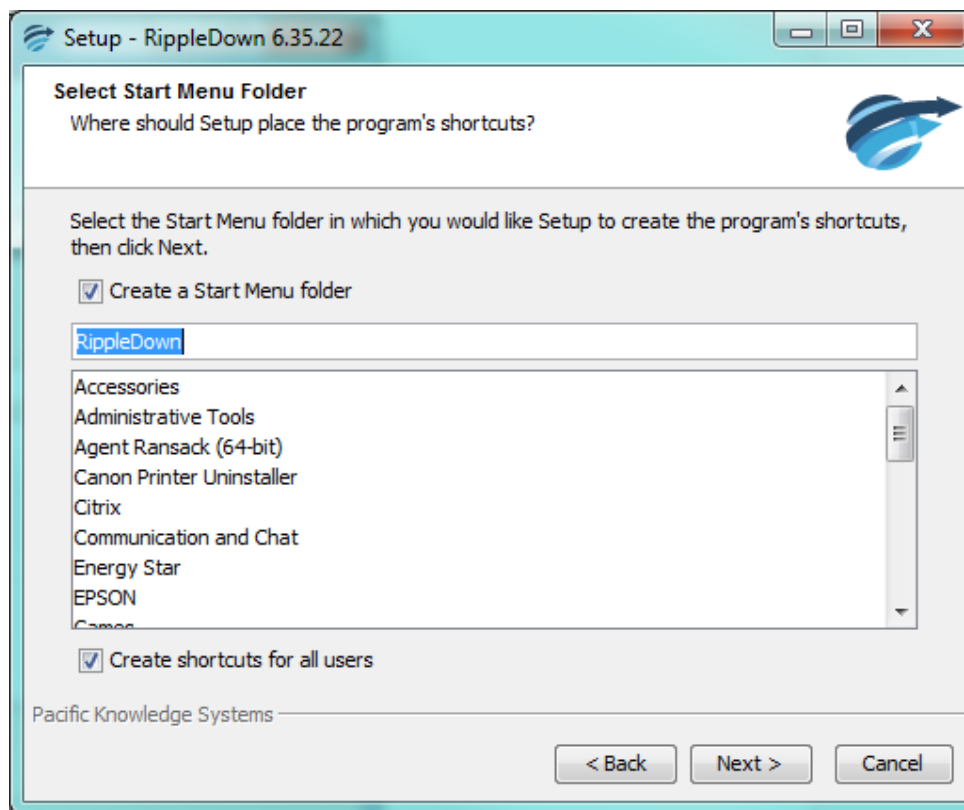
2. Click Yes on the User Account Control Message.
3. When the setup wizard starts, click on Next.



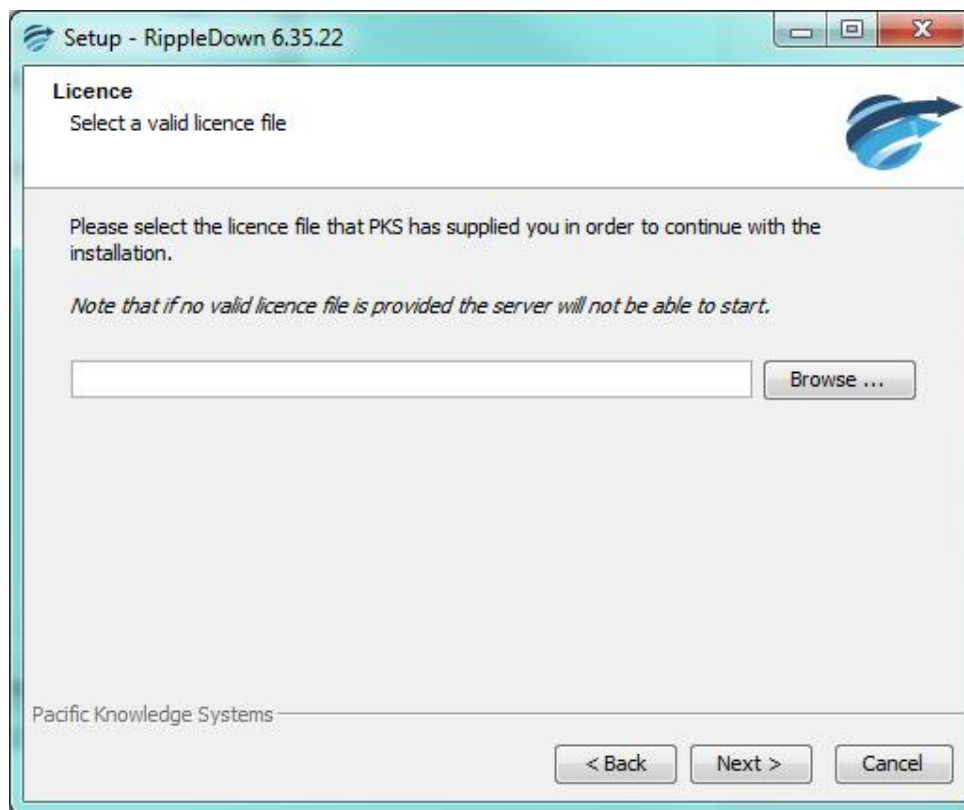
4. Select the file path for RippleDown to be installed. Click Next.



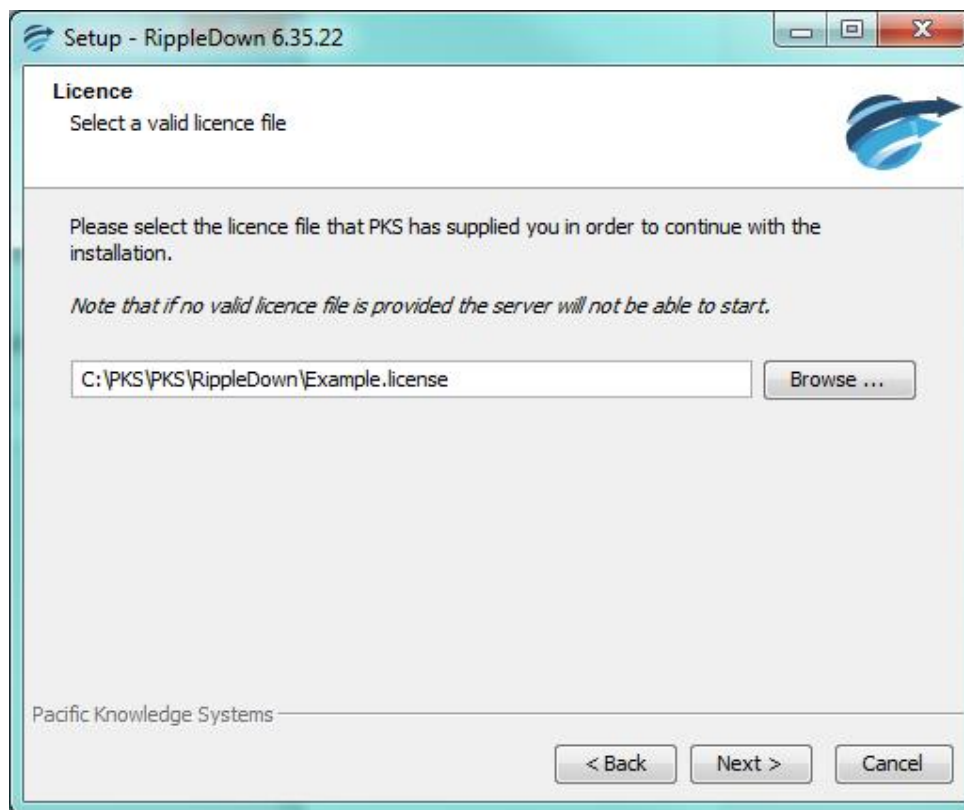
5. If a Start menu shortcut is to be created, leave the checkbox ticked. Uncheck if no shortcut is needed. Click next.



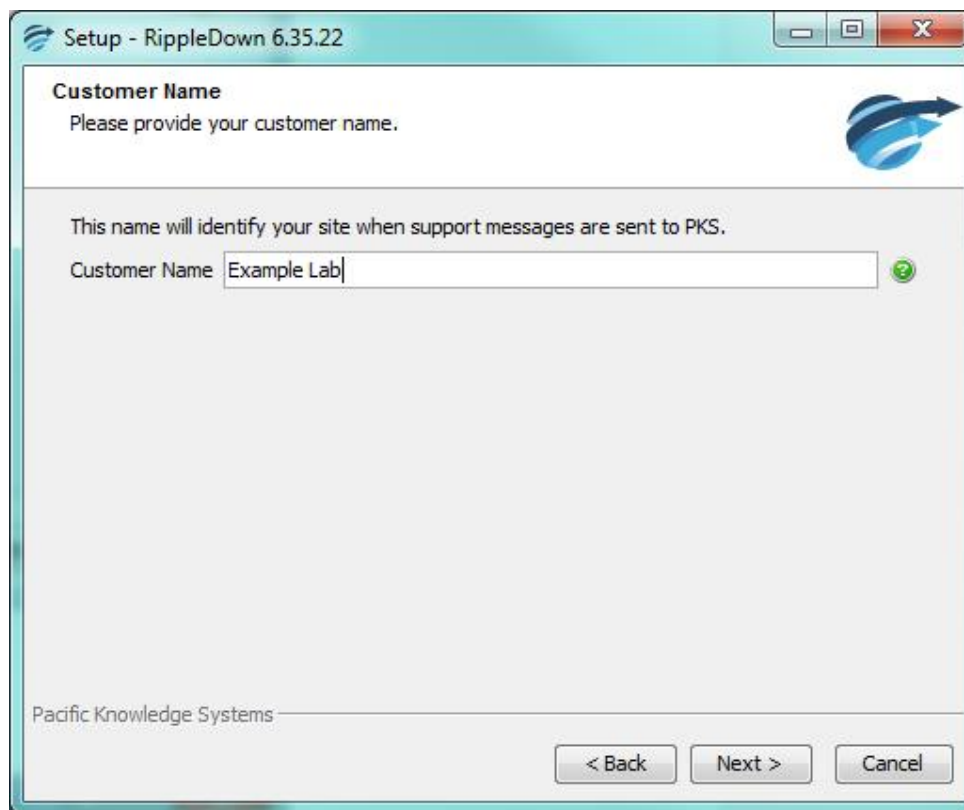
6. Browse to the Licence file that has been supplied by Pacific Knowledge Systems.



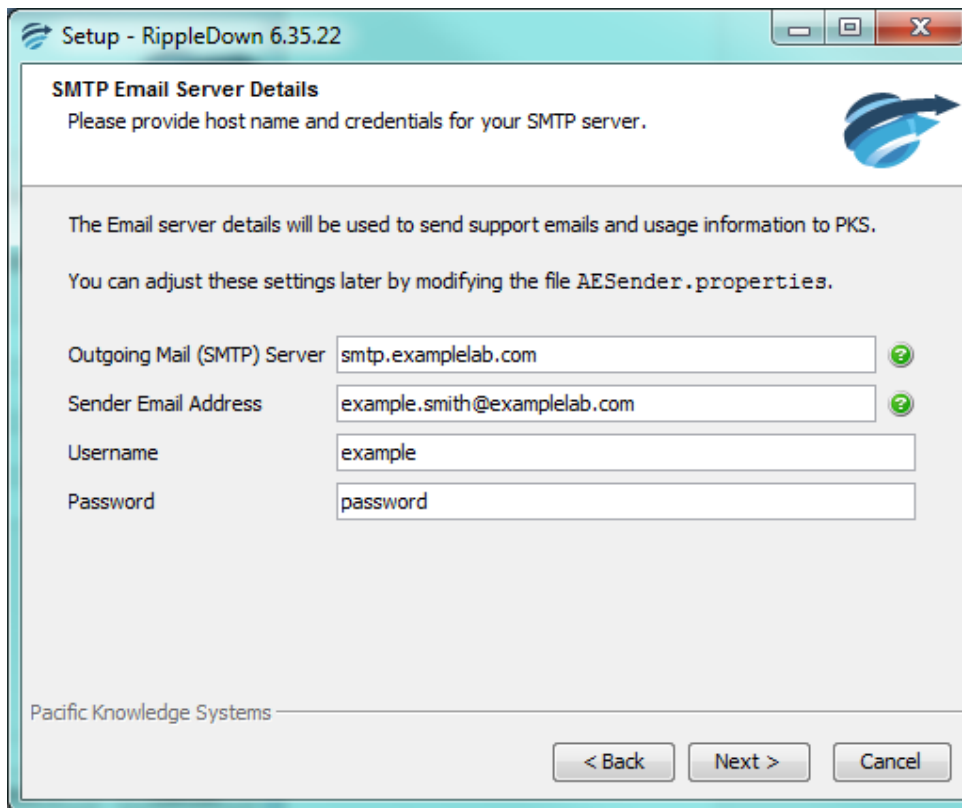
7. Click next.



8. Enter the name of your organisation. Click next.



9. Enter the email server details. Click next.



Setup - RippleDown 6.35.22

SMTP Email Server Details
Please provide host name and credentials for your SMTP server.

The Email server details will be used to send support emails and usage information to PKS.
You can adjust these settings later by modifying the file `AESender.properties`.

Outgoing Mail (SMTP) Server ?

Sender Email Address ?

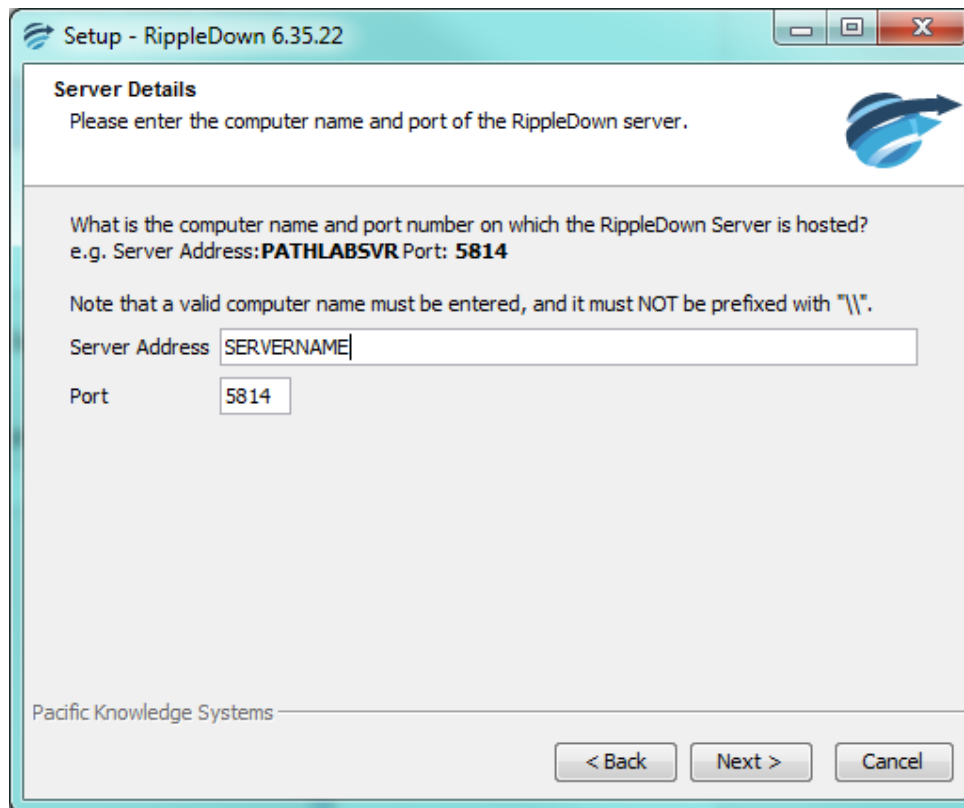
Username

Password

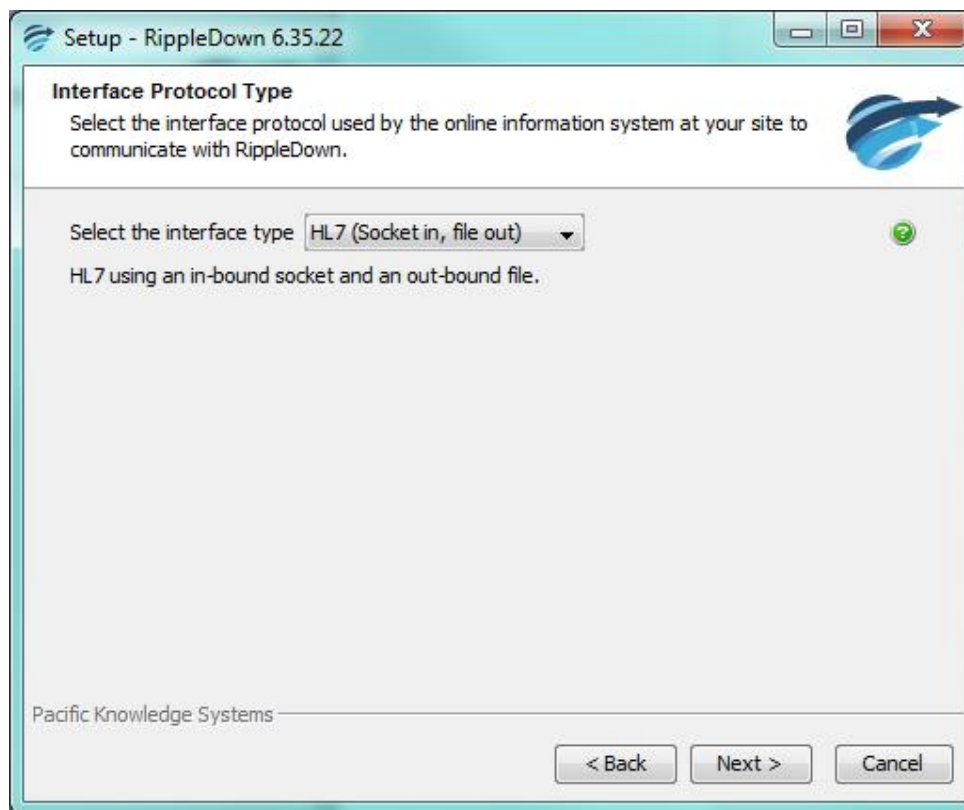
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< Back Next > Cancel

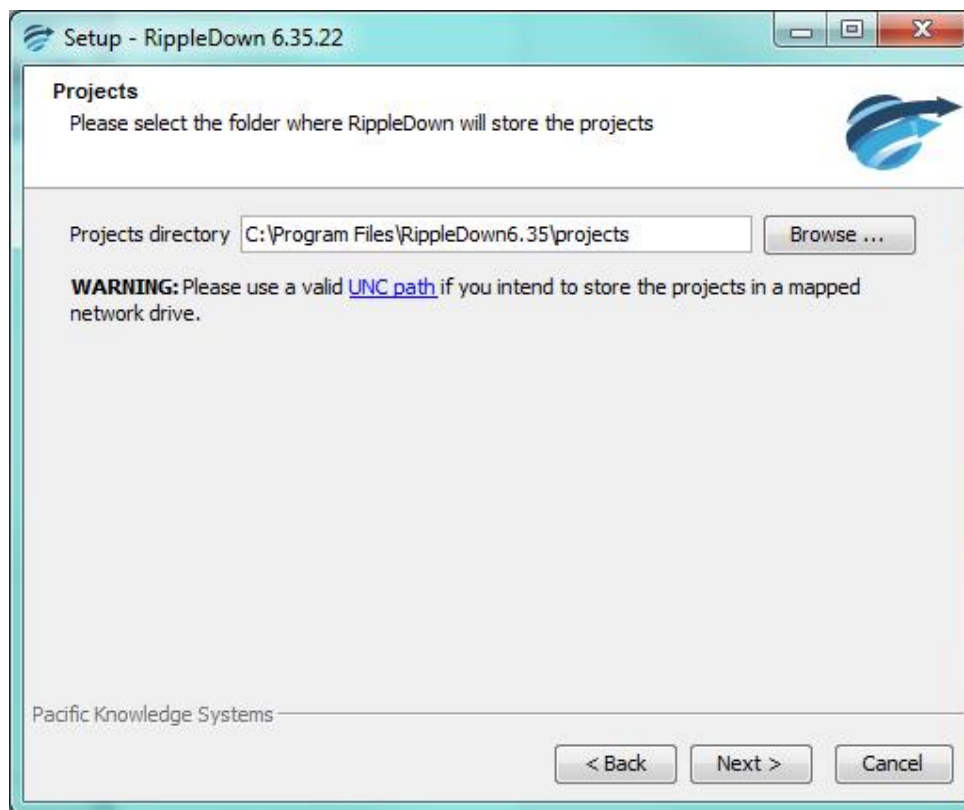
10. Enter the Name or IP Address and the Port of the RippleDown Server. Click Next.



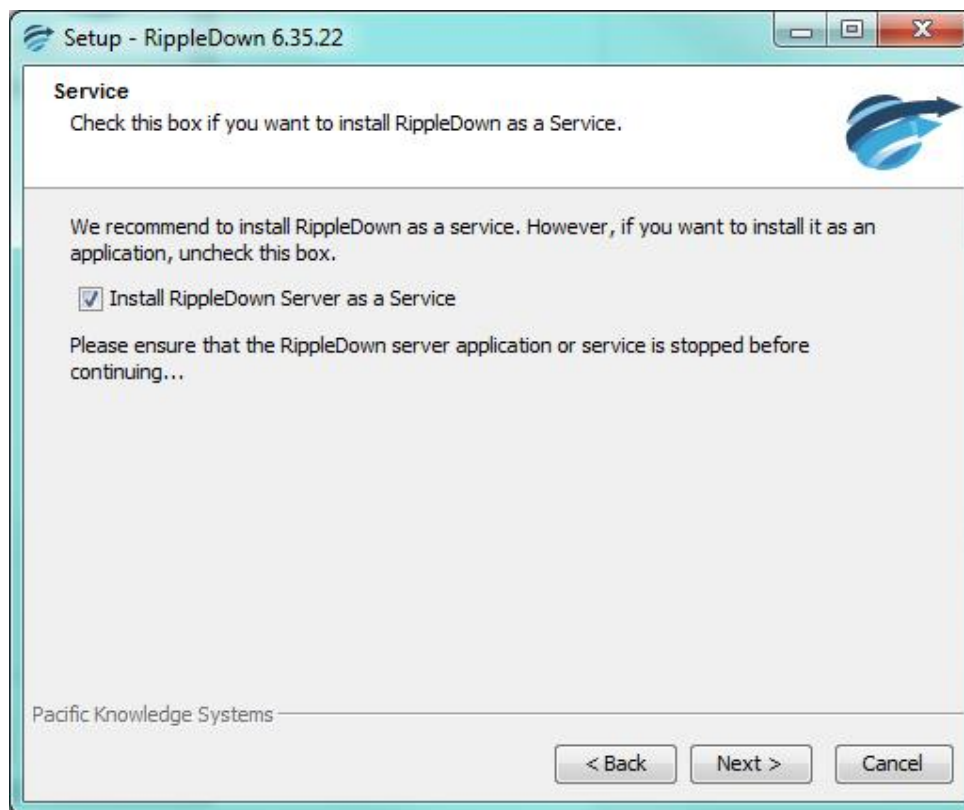
11. Select the interface for RippleDown. Click Next.



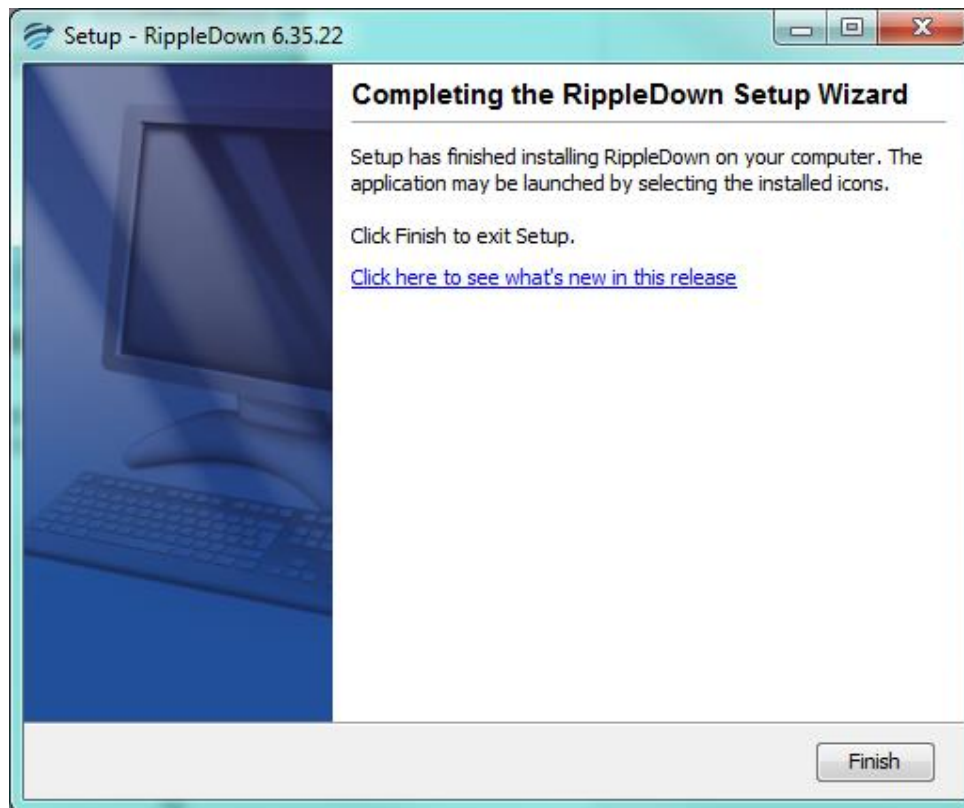
12. Select the folder to be used for the projects for rippleDown.



13. Leave the tickbox checked to install Rippledwn as a service. Click next. The RippleDown software will now load. Please note that this could take a few minutes.



14. When the setup is complete, Click Finish. RippleDown is now installed.



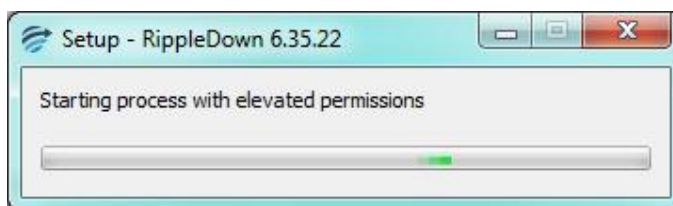
Update of existing Server Installation

To perform an upgrade to a new version of RippleDown, please follow the below steps.

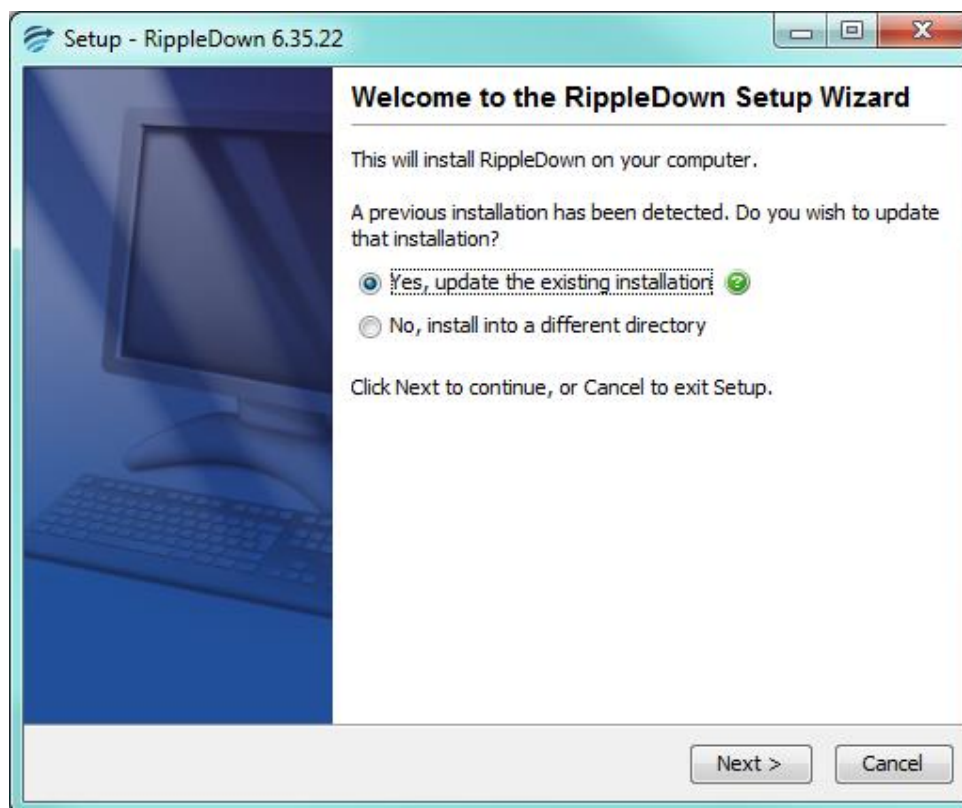
1. Shut down all the clients and then stop the RippleDown service
2. Copy the complete installation directory to another location, in case the upgrade needs to be reversed
3. Read the release notes, and note any special installation instructions
4. If your existing version of RippleDown has been patched you will need to delete these on both the server and client installations. These will be located in the installation folder\rippledown.

Please note: Do not remove the properties folder from the installation\rippledown folder. All other files except the properties folder should be removed.

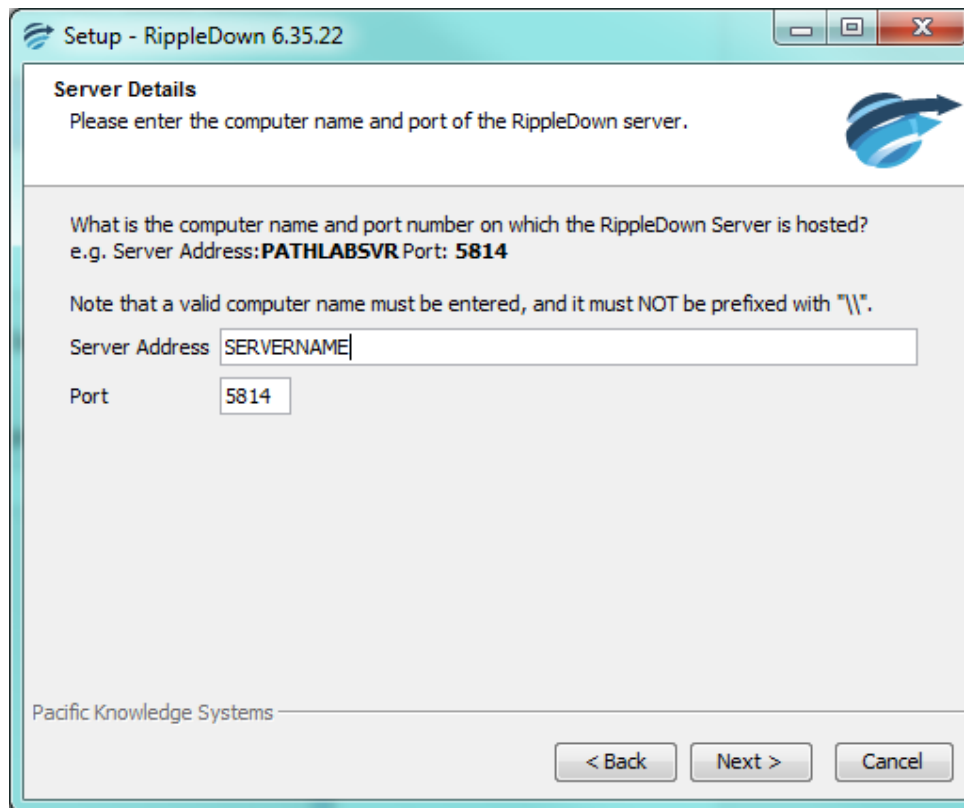
5. Double click on RippleDown Installation File. For example RippleDownServer_windows-x64_6_xx_xx_prod



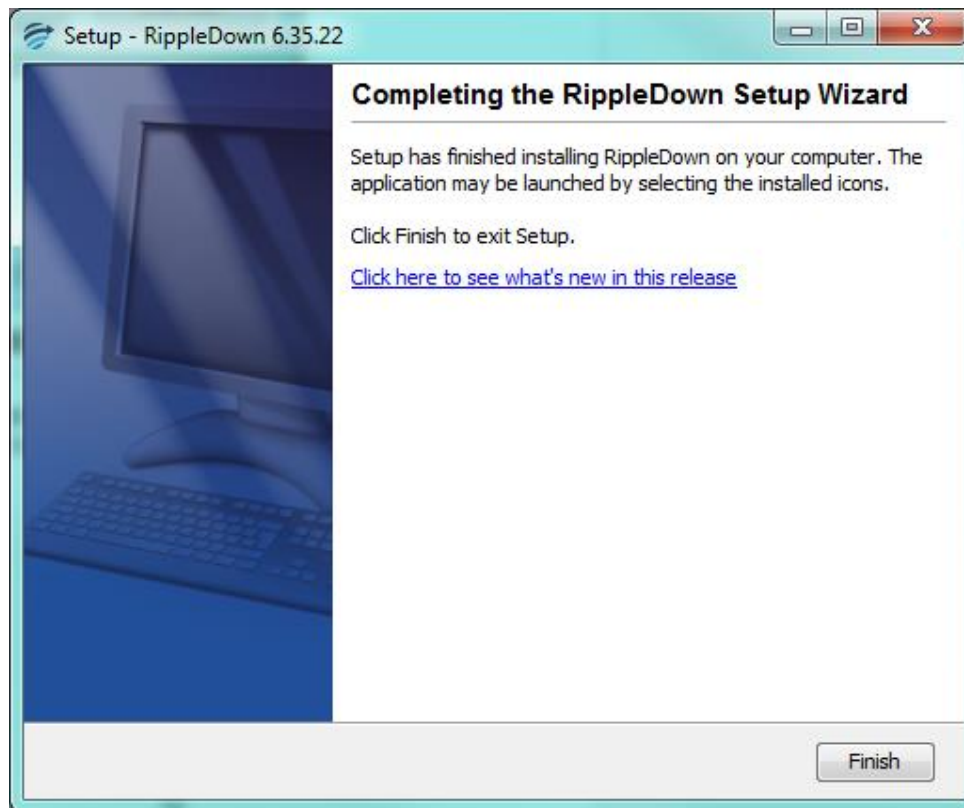
6. Click Yes on the User Access Control Message.
7. When the setup wizard starts, select "Yes, update the existing installation", Click Next.



8. Enter the Name or IP Address and Port of the RippleDown Server. Click Next.



9. When the setup is complete, Click Finish. RippleDown is now upgraded to the new version.

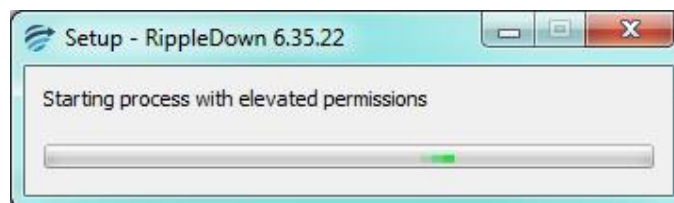


10. Start the RippleDown service
11. Log into the RippleDown client on the server and ensure you can open a project

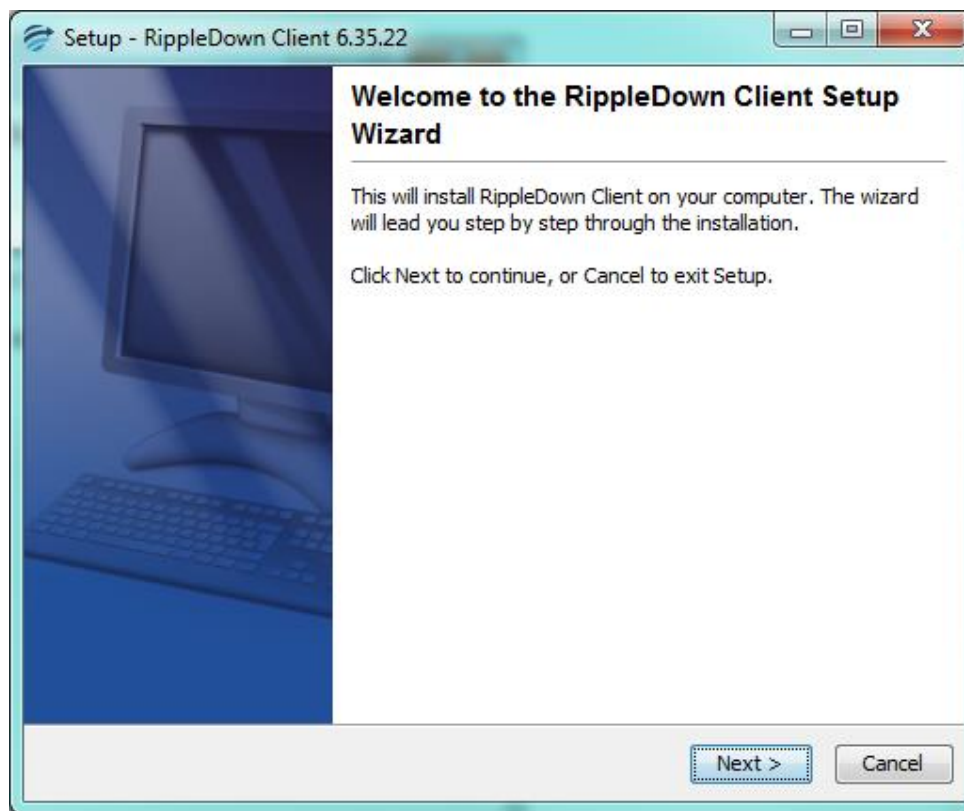
Client Installation

To perform a client installation of RippleDown, please follow the below steps.

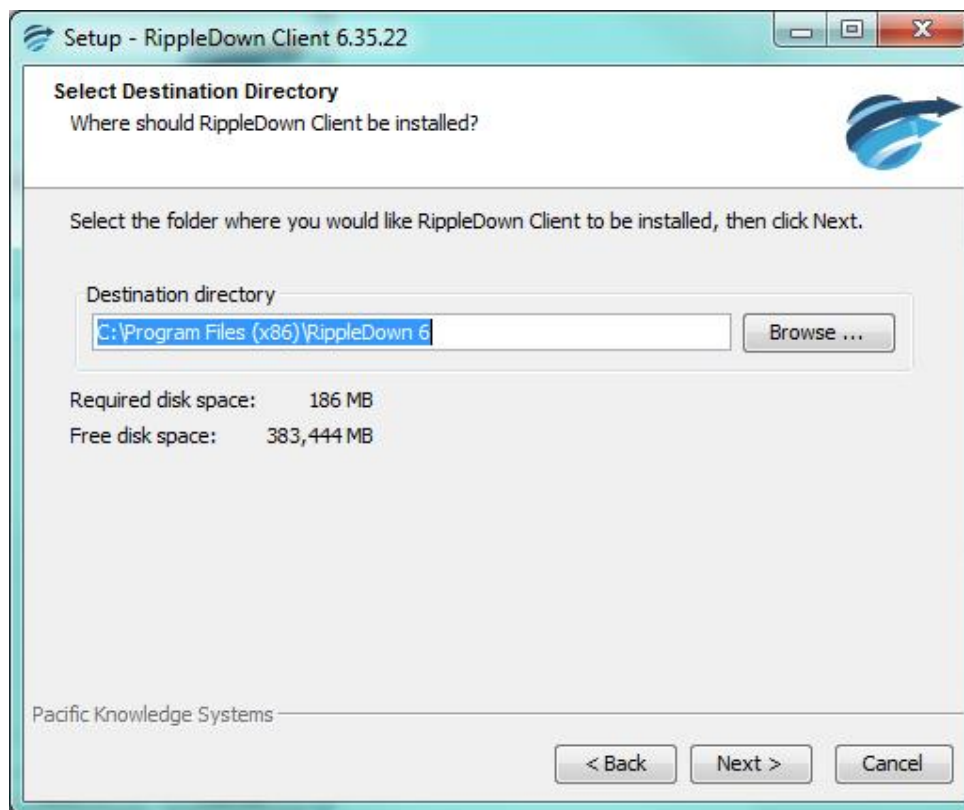
1. Double click on RippleDown Installation File. For example
RippleDownClient_windows_6_xx_xx_prod



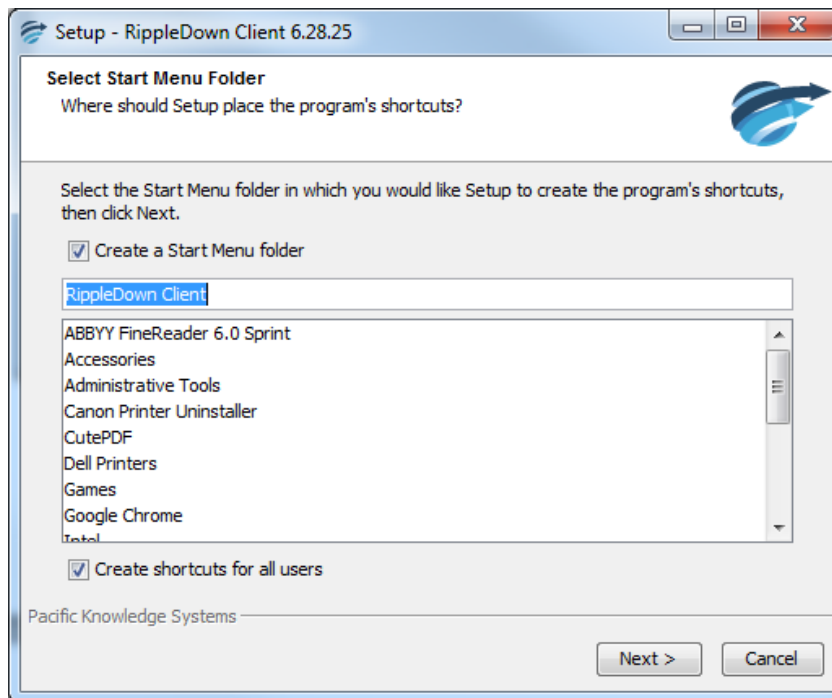
2. When the setup wizard starts, click on Next.



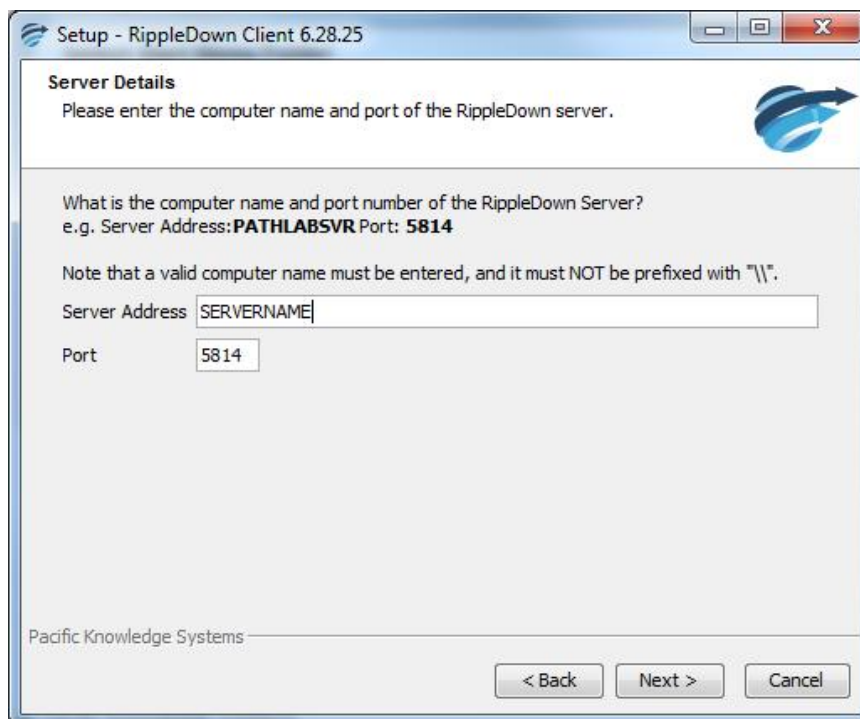
3. Select the file path for RippleDown to be installed. Click Next.



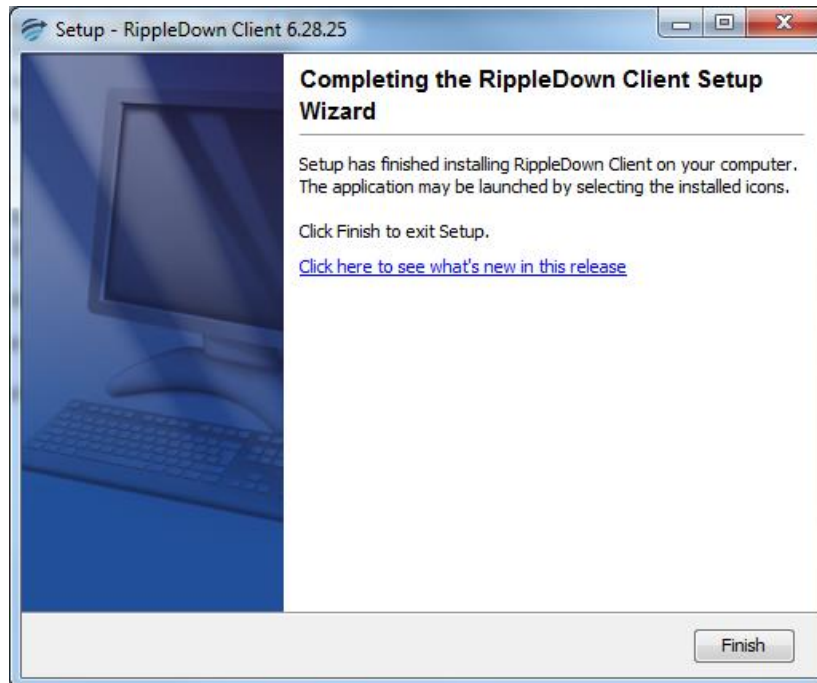
4. If a Start menu shortcut is to be created, leave the checkbox ticked. Uncheck if no shortcut is needed. Click next.



5. Enter the Name or IP Address and Port of the RippleDown Server. Click Next.



6. When the setup is complete, Click Finish. The RippleDown client is now installed.



Contact Us

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